PUBLIC UTILITIES COMMISSION

Raymond L. Gifford, Chairman Polly Page, Commissioner Jim Dyer, Commissioner Bruce N. Smith, Director

Department of Regulatory Agencies

M. Michael Cooke Executive Director

RECEIVED

FCC MAIL ROOM

JUN 25 2001

Bill Owens Governor

June 20, 2001

DOCKET FILE COPY ORIGINAL

Magalie Roman Salas Commission Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

RE: CC DOCKET NO. 98-67

Dear Madam:

As you know, State and Telecommunications Relay Services (TRS) providers must submit annual consumer complaint log summaries with the Federal Communications Commission on or before July 2, 2001.

Attached is the annual complaint log for June 2000 - May 2001 (Attachment # 1) for the State of Colorado as well as a summary (Attachment # 2) and four copies, as requested.

If I can be of further assistance to you, please do not hesitate to contact me via TDD 303 894 2512 or EMAIL Joe.Benedetto@Dora.State.Co.Us.

Kindest regards.

Sincerely,

Joe Benedetto

State Relay Administrator

Colorado Public Utilities Commission

Attachment # 1: Complaint Log Summary, June 1, 2000 - May 31, 2001 Attachment # 2: Summary of Complaints, June 1, 2000 – May 31, 2001

Attachment #3: Diskette of Attachments #1 and #2

Copy: Jenifer Simpson, Disabilities Rights Office, FCC Also forwarded: Attachments #1, #2, and #3

No. of Copies rec'd 1580 Logan Street, Office Level 2, Denver, Colorado 80203, 303-894-2000 ABCDE .state.co.us/puc

www.dora.state.co.us/puc Permit and Insurance (Outside Denver) 1-800-888-0170 TTY Users 1-800-659-2656 (Relay Colorado) Consumer Affairs 303-894-2070

Consumer Affairs (Outside Denver) 1-800-456-0858 Hearing Informationn303-894-2025 Transportation Fax: 303-894-2071

Fax: 303-894-2065





		Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	PCT.
	SERVICE COMPLAINTS														F. 15111
	Answer Wait Time	0	0	0	0	0	0	0	1	0	0	0	0	1	1%
#01	Dial Out Time	0	0	0	0	0	0	0	0	0	0	0	1	1	21%
#02	Didn't Follow Database Inst.	0	0	0	0	0	0	0	0	0	0	2	1	3	2%
#03	Didn't Follow Cust. Instruct.	3	2	2	0	0	9	4	2	7	2	0	1	32	18%
#04	Didn't Keep Customer Informed	2	2	4	3	1	3	3	2	3	1	3	4	31	17%
	Agent Disconnected Caller	1	2	1	4	2	1	1	1	2	2	2	1	20	11%
	Poor Spelling	0	0	1	0	1	1	0	0	0	0	1	0	4	****2%
#07	Typing Speed/Accuracy	2	0	1	1	0	0	0	4	0	0	0	0	8	4%
#08	Poor Voice Tone	0	0	0	0	0	0	0	1	1	0	0	1	3	2%
#09	Everything Relayed	3	0	1	1	1	1	1	0	0	0	0	0	8	4%
#10	HCO Procedures Not Followed	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
#11	VCO Procedures Not Followed	1	2	2	2	1	3	0	0	0	0	1	0	12	77%
#12	Two-Line VCO Procedure Not F	0	0	0	0	0	0	0	0	0	0	0	0	0	5# 0%
#13	Background Noise Not Typed	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
#14	Feelings Not Described	0	0	0	0	0	0	0	0	0	0	0	0	0.00	0%
#15	Recording Feature Not Used	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	Noise in Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
#17	Agent Was Rude	1	2	1	0	1	2	1	1	0	1 1	1	1	12	7%
#18	Problem Answer Machine	6	3	1	1	1	1	0	Ö	1	 	Ö	0	15	8%
	Spanish Service	0	0	<u> </u>	0	Ö	0	0	0	ò	0	0	0	0	0%
#20	Speech to Speech	0	Ö	0	0	0	0	0	0	0	0	0	0	0	0%
	Other Problem Type Complaint	4	4	3	2	1	3	3	4	3	1	0	2	30	17%
	TOTAL	23	17	17	14	9	24	13	16	17	8	10	12	180	
	TECHNICAL COMPLAINTS														
	Lost Branding	4	0				4	4						BELLEVIS AND MARKET COM	
	Charged for Local Call	1	0	0	0	4	1	1	1	0	0	0	0	8	24%
	Trouble Linking Up	0	0	0	0	0	0	0	1	0	0	0	0	1	3%
	Line Disconnected	0	0	0	0	0	2	0	0	0	0	4	0	6	10%
	Garbled Message	0	1	0	0	0	11	0	2	0	0	0	0	4	12%
	Database Not Available	1	0	1	0	1	1	2	0	1	0	0	0	7	21%
	Split Screen	0	0	0	0	1	0	0	0	0	0	0	0		*********
		0	0	0	0	0	0	0	0	0	0	0	0	0	41-0% L
29	Other Technical Type Complaint	1	0	0	3	0	1	1	0	0	0	1	0	7	21%
	TOTAL	3	1	4000	3	6	- 6	4	4	4	0	5	0	34	





		Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	1717
	MISC COMPLAINTS														
#30	Rates	0	0	0	0	0	0	0	0	0	0	0	0	0	11.45
#31	OSD	0	0	0	0	ō	0	0	0	0	0	0	0	0	
#32	No 900 Number	0	0	0	0	ō	0	0	0	0	0	0	0	0	
#33	Carrier of Choice	1	0	0	0	0	0	0	0	0	0	ō	0	1	14.921.13
#34	Network Recording	0	0	0	0	1	Ö	0	0	0	0	0	0	1	
	Other	0	0	ō	2	0	1	0	0	0	0	0	0	3	10.7
	TOM	1	0	0	2	1		0	0	0	0	0	0	5	
	TOTAL CONTACT	27	18	18	19	16	31	17	20	18	8	15	12	219	

Summary Log for June 1, 2000 – May 31, 2001 Colorado Relay







SERVICE COMPLAINTS	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	POT
400 Answer Wait Time	0	0	0	0	0	0	0	1	0	0	0	0	•	
f01 Dial Out Time	0	0	 0	0	0	0	0	0	0	0	0	1	1	
02 Didn't Follow Database Inst.	0	0	0	0	0	0	0	0	0	0	2	1	3	100 (A) (V)
03 Didn't Follow Cust. Instruct.	3	2	2	0	0	9	4	2	7	2	0	1	32	
Didn't Keep Customer Informed	2	2	4	3	1	3	3		3	1	3	4	31	1176
05 Agent Disconnected Caller	1	2	1	4	2	1	1	1	2	2	2	1	20	
06 Poor Spelling	0	0	1	0	1	1	0	0	0	0	1	0	4	
07 Typing Speed/Accuracy	2	0	1	1	0	0	0	4	0	0	0	0	8	
08 Poor Voice Tone	0	0	0	0	0	0	0	1	1	0	0	1	3	
09 Everything Relayed	3	0	1	1	1	1	1	0	0	0	0	0	8	
10 HCO Procedures Not Followed	0	0	0	0	0	0	0	0	0	0	0	0	0	
11 VCO Procedures Not Followed	1	2	2	2	1	3	0	0	0	0	1	0	12	
12 Two-Line VCO Procedure Not F	0	0	0	0	0	0	0	0	0	0	0	0	0	1000
13 Background Noise Not Typed	0	0	0	0	0	0	0	0	0	0	0	0	0	
14 Feelings Not Described	0	0	0	0	0	0	0	0	0	0	0	0	0	100
15 Recording Feature Not Used	0	0	0	0	0	0	0	0	0	0	0	0	0	912311
16 Noise in Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0
17 Agent Was Rude	1	2	1	0	1	2	1	1	0	1	1	1	12	72
18 Problem Answer Machine	6	3	1	1	1	1	0	0	1	1	0	0	15	87
19 Spanish Service	0	0	0	0	0	0	0	0	0	0	0	0	0	69
20 Speech to Speech	0	0	0	0	0	0	0	0	0	0	0	0	0	RE OX
21 Other Problem Type Complaint	4	4	3	2	1	3	3	4	3	1	0	2	30	173
TOTAL	23	17	17	14	9	24	13	16	17	8	10	12	180	
TECHNICAL COMPLAINTS						·		,						
2 Lost Branding	1	0	0	0	4	1	1	1	0	0	0	0	8	249
3 Charged for Local Call	0	0	0	0	0	Ö	-	1	0	 0	0	0	1	
4 Trouble Linking Up	0	0	0	0	0	2	0	o	0	0	4	0	6	MANIS
5 Line Disconnected	0	1	0	0	0	1	0	2	0	0	0	0	4	
6 Garbled Message	1	o	1 1	0	1	1 1	2	0	1	0	0	0	7	52.10
7 Database Not Available	-	0	Ö	0	1	'	0	0	i	0	0	0	1	
8 Split Screen	0	0	0	0	0	0	0	0	0	0	0	0	0	1
9 Other Technical Type Complaint	1	0	0	3	0	1	1	0	0	0	1	0	7	-921
TOTAL	3	1	4	3	6	6	4	4	11111	0	5	0	34	







		Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	PCT.
					<u> </u>										
	MISC COMPLAINTS														
	Rates	0	0	0	0	0	0	0	0	0	0	0	0	0	10.00
‡ 31	OSD	0	0	0	0	0	0	0	0	0	0	0	0	0	
‡32	No 900 Number	0	0	0	0	0	0	0	0	0	0	0	0	0	
33	Carrier of Choice	1	0	0	0	0	0	0	0	0	0	0	ō	1	
34	Network Recording	0	0	0	0	1	0	0	0	0	0	0	0	1	
	Other	0	0	0	2	0	1	0	0	0	0	0	0	3	25.00%
	TOTAL	•	0	0	2	150.4	4	0	0	0	0	0	0	5	
11115	TOTAL CONTACT	27	18	18	19	16	31	17	20	18	8	15	12	219	







		Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	Breen.
	SERVICE COMPLAINTS														
	Answer Wait Time	0	0	0	0	0	0	0	1	0	0	0	0	1	
#01	out 11110	0	0	0	0	0	0	0	0	0	0	0	1	1	
#02	The standard mat.	0	0	0	0	0	0	0	0	0	0	2	1	3	2%
#03		3	2	2	0	0	9	4	2	7	2	0	1	32	
#04	The state of the s	2	2	4	3	1	3	3	2	3	1	3	4	31	46 (77.49)
	Agent Disconnected Caller	1	2	1	4	2	1	1	1	2	2	2	1	20	112
#06	[0	0	1	0	1	1	0	0	0	0	1	0	4	125
#07	Typing Speed/Accuracy	2	0	1	1	0	0	0	4	0	0	0	0	8	
#08	1 10.00 10110	0	0	0	0	0	0	0	1	1	0	0	1	3	
#09	i i i i i i i i i i i i i i i i	3	0	1	1	1	1	1	0	0	0	0	0	8	
#10	The state of the s	0	0	0	0	0	0	0	0	0	0	0	0	0	10.00
#11	The street of the street of the street	1	2	2	2	1	3	0	0	0	0	1	0	12	
#12	100000000000000000000000000000000000000	0	0	0	0	0	0	0	0	0	0	0	0	0	
#13	gand reside not typed	0	0	0	0	0	0	0	0	0	0	0	0	0	0.5
#14	I mgo .vot Booonbod	0	0	0	0	0	0	0	0	0	0	0	0	0	. (9)
#15		0	0	0	0	0	0	0	0	0	0	0	0	0	
#16	Noise in Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
#17	Agent Was Rude	1	2	1	0	1	2	1	1	0	1	1	1	12	75
#18	Problem Answer Machine	6	3	1	1	1	1	0	0	1	1	0	0	15	8%
#19	1_1	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
#20	Speech to Speech	0	0	0	0	0	0	0	0	0	0	0	0	0	
#21	Other Problem Type Complaint	4	4	3	2	1	3	3	4	3	1	0	2	30	4.377
	TOTAL	23	17	17	14	9	24	13	16	17	8	10	12	180	
	TECHNICAL COMPLAINTS														
#22	Lost Branding	1	0	0	0	4	1	1	1	0	0	0	0	8	24%
#23	Charged for Local Call	0	0	0	0	0	- i	ō	1	0	0	0	0	assitive of a same - o	
#24	Trouble Linking Up	 	0	0	0	Ö	2	0	0	0	0	4	0	6	162
#25	Line Disconnected	0	1	0	0	0	1	0	2	0	0	0	0	4	1256
#26	Garbled Message	1	i	1	0	1	1	2	0	1 1	0	0	0	7	THE COUNTY
#27	Database Not Available	Ö	Ö	0	0	1	0	0	0	0	0	0	0	4	
#28	Split Screen	0	ì	0	0	ò	0	0	0	0	0	0	Ö	0	10%
#29	Other Technical Type Complaint	1	 	0	3	0	1	1	0	0	0	1 1	Ö	7	0.21%
	ΤΘΤΑΙ	3	i de la companya de l	1	3	6	6	4	4	4	0	5	0	34	
		•		production of the second	•	1	.		•	<u> </u>	1 • • • • • • • • • • • • • • • • • • •	1 2	V	4.7	ļ
	<u> </u>	<u> </u>	L	1	L	L	1	<u> </u>			<u> </u>	1			







	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL PERPET
	Manager # # # 1												
MISC COMPLAINTS		1				-							
Rates	0	0	0	0	0	0	0	0	0	0	0	0	0 6.0%
OSD	0	0	0	0	0	0	0	0	0	0	0	0	0 266 044
lo 900 Number	0	0	0	0	0	0	0	0	0	0	0	0	0 200
Carrier of Choice	1	0	0	0	0	0	0	0	0	0	0	0	1 20%
letwork Recording	0	0	0	0	1 1	0	0	0	0	0	0	0	1 4200
Other	0	0	0	2	0	1	0	0	0	0	0	0	3 (11605)
ιών	1	0	0	2	1	•	0	0	0	0	0	0	5
			-										
TOTAL CONTACT	27	18	18	19	16	31	17	20	18	8	15	12	219
	MISC COMPLAINTS ates ISD o 900 Number arrier of Choice etwork Recording ther TOTAL	MISC COMPLAINTS ates 0 SD 0 0 900 Number 0 arrier of Choice 1 etwork Recording 0 other 0 TOTAL 1	MISC COMPLAINTS ates 0 0 0 ISD 0 0 0 0 900 Number 0 0 arrier of Choice 1 0 etwork Recording 0 0 ther 0 0	MISC COMPLAINTS ates 0 0 0 0 SSD 0 0 0 0 0 900 Number 0 0 0 arrier of Choice 1 0 0 etwork Recording 0 0 0 ther 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 SD 0 0 0 0 0 0 0 900 Number 0 0 0 0 0 arrier of Choice 1 0 0 0 0 etwork Recording 0 0 0 0 0 ther 0 0 0 0 2	MISC COMPLAINTS ates 0 0 0 0 0 0 0 SD 0 0 0 0 0 0 0 900 Number 0 0 0 0 0 0 0 arrier of Choice 1 0 0 0 0 0 etwork Recording 0 0 0 0 1 ther 0 0 0 2 1	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISC COMPLAINTS ates 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0







	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	A Kela
SERVICE COMI	PLAINTS													andrew .
#00 Answer Wait Time	0	0	0	0	0	0	0	1	0	0	0	0		11%
#01 Dial Out Time	0	0	0	0	0	0	0	0	0	0	0	1	1	174
#02 Didn't Follow Databas		0	0	0	0	0	0	0	0	0	2	1	3	2%
#03 Didn't Follow Cust. Ins		2	2	0	0	9	4	2	7	2	0	1	32	(84
#04 Didn't Keep Customer		2	4	3	1	3	3	2	3	1	3	4	31	17%
#05 Agent Disconnected C	aller 1	2	1	4	2	1	1	1	2	2	2	1	20	
#06 Poor Spelling	0	0	1	0	1	1	0	0	0	0	1	0	4	haney ye
#07 Typing Speed/Accura	cy 2	0	1	1	0	0	0	4	0	0	0	0	8	15/19/19/04
#08 Poor Voice Tone	0	0	0	0	0	0	0	1	1	0	0	1	3	
#09 Everything Relayed	3	0	1	1	1	1	1	0	0	0	0	0	8	3.1%
#10 HCO Procedures Not	Followed 0	0	0	0	0	0	0	0	0	0	0	0	0	150000
#11 VCO Procedures Not	Followed 1	2	2	2	1	3	0	0	0	0	1	0	12	(41.078)
#12 Two-Line VCO Proced	lure Not F 0	0	0	0	0	0	0	0	0	0	O	0	0	HEROX.
#13 Background Noise No	t Typed 0	0	0	0	0	0	0	0	0	0	0	0	0	7.0
#14 Feelings Not Describe	d 0	0	0	0	0	0	0	0	0	0	ō	0	0	104
#15 Recording Feature No	t Used 0	0	0	0	0	0	0	0	0	0	0	0	0	634
#16 Noise in Center	0	0	0	0	1 0	0	0	0	0	0	0	0	0	106
#17 Agent Was Rude	1	2	1 1	0	1 1	2	1	1 1	0	1	1	1	12	77%
#18 Problem Answer Maci	nine 6	3	1	1	1 1	1	0	0	1	1	ō	0	15	a au
#19 Spanish Service	0	1 0	0	0	 0	0	0	-	Ö	0	0	1 0	0	***0%
#20 Speech to Speech	0	0	0	0	0	0	0	0	1 0	0	0	1 0	0	0%
#21 Other Problem Type (4	3	2	1	3	3	4	3	1	0	2	30	17%
	TOTAL 23	17	17	14	9	24	13	16	- 17	8	10	12	180	
TECHNICAL COMPL	AINTS													
#22 Lost Branding	1	0	0	0	4	1	1	1	0	0		0	8	10 11 2 A 1/4 11
#23 Charged for Local Cal		1 0	1 0	0	0	0	0	 	0	0	0	0	1	20 TM
#24 Trouble Linking Up	0	0		0	1 0	Ļ	0	0					6	718%
#25 Line Disconnected	0	1	0	<u> </u>	1 0	2	0		0	0	4	0		
#26 Garbled Message			0	0				2			0	0	4	1294
#27 Database Not Availab	1	0	1	0	1	1	2	0	1	0	0	0	7	21%
#28 Split Screen		0	0	0	1	0	0	0	0	0	0	0	1	- Wald X
	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
#29 Other Technical Type		0	0	3	0	1	1	0	0	0	1	0	7	21%
	TOTAL 3	1	1 -	3	- 6	. 6	4	4	1	0	5	0	34	







		Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	POT.
	MISC COMPLAINTS														100 100 00
#30	Rates	0	0	0	0	0	0	0	0	0	0	0	0	0	
#31	OSD	0	0	0	0	0	0	0	0	0	0	0	0	· * O · ·	
#32	No 900 Number	0	0	0	0	0	0	0	0	0	0	0	0	0	
#33	Carrier of Choice	1	Ō	0	i o	0	0	0	0	0	0	0	1 0	4	
	Network Recording	0	0	0	1 0	1	0	0	-	0	0	0	0	4	
	Other	0	ō	0	2	0	1	Ō	0	0	0	ō	0	3	discust.
	TOTAL	1	0	0	2	100	1	0	0	0	0	0	0	6	
	TOTAL CONTACT	27	18	18	19	16	31	17	20	18		15	12	219	1



Relay Colorado

June 2000 - May 2001

RELAY COLORADO



	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	PCT
SERVICE COMPLAINTS														ir in less to
#00 Answer Wait Time	0	0	0	0	0	0	0	1	0	0	0	0	1	1111
#01 Dial Out Time	0	0	0	0	0	0	0	0	0	0	0	1	1	
#02 Didn't Follow Database Inst.	0	0	0	0	0	0	0	0	0	0	2	1	3	29
#03 Didn't Follow Cust. Instruct.	3	2	2	0	0	9	4	2	7	2	0	1	32	
#04 Didn't Keep Customer Informed	2	2	4	3	1	3	3	2	3	1	3	4	31	125
405 Agent Disconnected Caller	1	2	1	4	2	1	1	1	2	2	2	1	20	(4) (X)
≠06 Poor Spelling	0	0	1	0	1	1	0	0	0	0	1	0	4	100
†07 Typing Speed/Accuracy	2	0	1	1	0	0	0	4	0	0	0	0	8	
108 Poor Voice Tone	0	0	0	0	0	0	0	1	1	0	0	1	3	
09 Everything Relayed	3	0	1	1	1	1	1	0	0	0	0	0	8	(8) 237 (5)
10 HCO Procedures Not Followed	0	0	0	0	0	0	0	0	0	0	0	0	0	100 C
11 VCO Procedures Not Followed	1	2	2	2	1	3	0	0	0	0	1	0	12	
12 Two-Line VCO Procedure Not F	0	0	0	0	0	0	0	0	0	0	0	0	0	
13 Background Noise Not Typed	0	0	0	0	0	0	0	0	0	0	0	0	0	
14 Feelings Not Described	0	0	0	0	0	0	0	0	0	0	0	0	Ö	61.00
15 Recording Feature Not Used	0	0	0	0	0	0	0	0	0	0	0	0	0	1 (1)
16 Noise in Center	0	0	0	0	0	0	0	0	0	0	0	0	Ö	109
17 Agent Was Rude	1	2	1	0	1	2	1	1	0	1	1	1	12	
18 Problem Answer Machine	6	3	1	1	1	1	0	0	1	1	0	0	15	7789
19 Spanish Service	0	0	0	0	0	0	0	0	0	0	0	0	0	09
20 Speech to Speech	0	0	0	0	0	0	0	0	0	0	0	0	0	
21 Other Problem Type Complaint	4	4	3	2	1	3	3	4	3	1	0	2	30	17
TOTAL	23	17	17	14	9	24	13	16	17	8	10	12	180	
TECHNICAL COMPLAINTS														
2 Lost Branding					4	1 4	4							2/4
3 Charged for Local Call	1	0	0	0	4	1	1	1	0	0	0	0	8	
4 Trouble Linking Up	0	0	0	0	0	0	0	1	0	0	0	0	1	
5 Line Disconnected	0	0	0	0	0	2	0	0	0	0	4	0	6	14710
6 Garbled Message	0	1 1	0	0	0	1	0	2	0	0	0	0	4	
7 Database Not Available	1	0	1	0	1 1	1	2	0	1 1	0	0	0	7	
8 Split Screen	0	0	0	0	1	0	0	0	0	0	0	0	1	
	0	0	0	0	0	0	0	0	0	0	0	0	0	##O?
The companie	1	0	0	3	0	1	1	0	0	0	1	0	7	3374
TOTAL	3	1	1	3	6	6	4	4	1	0	5	0	34	







		Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	TOTAL	Per.
														ļ	
	MISC COMPLAINTS							Į.				-			
# 30	Rates	0	0	0	0	0	0	0	0	0	0	0	0	0	074
	OSD	0	0	0	0	0	0	0	0	0	0	0	0	0	
	No 900 Number	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Carrier of Choice	1	0	0	0	0	0	0	0	0	0	0	0	1	
‡34	Network Recording	0	0	0	0	1	0	0	0	0	0	0	0	1	11. 21
ŧ35	Other	0	0	0	2	0	1	0	0	0	0	0	0	3	
	MON	1	0	0	2	1	1	0	0	0	0	0	0	5	
16 × 17 × 18															
إزيلتك	TOTAL CONTACT	27	18	18	19	16	31	17	20	18	8	15	12	219	



Summary Log for June 1, 2000 – May 31, 2001 Colorado Relay



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